

AMENDMENTS TO THE CLAIMS:

Applicant hereby amends the claims in the pending application as indicated below. The following listing of claims will replace all prior versions and listings of claims in the application.

LISTING OF CLAIMS:

1 – 58. (Cancelled.)

59. (Currently amended) A method for managing security personnel on a real property site, such as a building, an office complex comprising a number of buildings, and/or a property management company having multiple buildings and multiple sites, comprising the steps of:
- a) inputting into a system database information regarding a plurality of security tours within the real property site, including a plurality of posts to be visited on each of said plurality of tours and instructions describing tasks to be performed at each of said posts;
 - b) issuing a wireless handheld computing device to at least one security guard, said wireless handheld computing device comprising an updateable display means for presenting instructions to said security guard in real-time and input means for said security guard to enter data into said wireless handheld computing device;
 - c) wirelessly transmitting instructions for a security tour from said system database to said wireless handheld computing device in real-time, said instructions instructing said security guard to perform specific tasks on said security tour;
 - d) displaying said instructions on said updateable display means of said wireless handheld computing device in real-time;
 - e) wirelessly receiving in real-time at least one completion notice or incident notice from said wireless handheld computing device, where said notice was inputted into the wireless handheld computing device by the security guard using said input means of said wireless handheld computing device;

- f) storing the data contained in said completion notice or incident notice into said system database in real-time;
 - g) generating at least one notification in real-time substantially containing the data contained in said completion or incident notice; and
 - h) communicating said notification to a property manager in real-time.
60. (Previously presented) The method of claim 59 wherein said incident notice is selected from the group consisting of one-time incidents, multiple time incidents, recurring incidents, and incidents that are not part of a tour.
61. (Previously presented) The method of claim 59 wherein said incident notices are pre-inputted into the system database.
62. (Previously presented) The method of claim 61 wherein the incident notices are assigned a level of importance.
63. (Previously presented) The method of claim 62 wherein the incident notices are prioritized in order of importance.
64. (Previously presented) The method of claim 59 wherein said notification is selected from the group consisting of a text message to a mobile telephone, an instant message on a personal computer or wireless handheld computing device, a pop-up box on a personal computer or wireless handheld computing device, a signal to a pager, and an automated telephone call.
65. (Currently amended) A method for managing security personnel on a real property site, such as a building, an office complex comprising a number of buildings, and/or a property management company having multiple buildings and multiple sites, comprising the steps of:
- a) inputting into a system database information regarding a plurality of security tours within the real property site, including a plurality of posts to be visited on each of said plurality of tours and instructions describing tasks to be performed at each of said posts;
 - b) issuing a wireless handheld computing device to at least one security guard, said wireless handheld computing device comprising an updateable display means for

- presenting instructions to said security guard in real-time and input means for said security guard to enter data into said wireless handheld computing device;
- c) wirelessly transmitting instructions for a security tour from said system database to said wireless handheld computing device in real-time, said instructions instructing said security guard to perform specific tasks on said security tour;
 - d) displaying said instructions on said updateable display means of said wireless handheld computing device in real-time;
 - e) wirelessly receiving in real-time at least one completion notice or incident notice from said wireless handheld computing device, where said notice was inputted into the wireless handheld computing device by the security guard using said input means of said wireless handheld computing device, and where said notice is received without a prior request;
 - f) storing the data contained in said completion notice or incident notice into said system database in real-time;
 - g) updating the system database in real time of any changes or adaptations in said security tour based on new items or incidents reported by said security guard via said wireless handheld computing device or added by a property manager; and
 - h) notifying in real time said security guard via said wireless handheld computing device or said property manager of said changes or adaptations thereby allowing said security guard to adapt or change the security tour accordingly.
66. (Currently amended) The method of claim 65, further comprising the steps of:
- [[i)]] a) generating at least one notification in real-time substantially containing the data contained in said completion or incident notice; and
 - [[j)]] b) communicating said notification to said property manager.
67. (Currently amended) A system for managing security personnel on a real property site, such as a building, an office complex comprising a number of buildings, and/or a property management company having multiple buildings and multiple sites, comprising:

- a) a database server for storing information regarding a plurality of security tours within the real property site, each tour including a plurality of posts to be visited on said tour and instructions describing tasks to be performed at each of said posts;
- b) at least one wireless handheld computing device comprising an updateable display means for presenting instructions to a security guard from the system in real-time and input means for entering data into said wireless handheld computing device;
- c) a networked server for allowing direct real-time wireless handheld computing device access to the system and the database server; and
- d) an interface device for allowing at least one manager to input data into and receive data from the system in real-time;

wherein instructions are wirelessly transmitted from said networked server to said wireless handheld computing device instructing said security guard to perform specific tasks on a security tour;

wherein said instructions are displayed on said updateable display means of said wireless handheld computing device;

wherein said security guard enters data into said wireless handheld computing device using said input means;

wherein said entered data is wirelessly transmitted from said wireless handheld computing device to said networked server and thereafter stored in said database server;

wherein at least one notification is generated in real-time substantially containing the data entered by said security guard into said wireless handheld computing device; and wherein said notification is communicated to a property manager.

68. (Previously presented) The system of claim 67 wherein the data entered by said security guard into said wireless handheld computing device is selected from the group consisting of one-time incidents, multiple time incidents, recurring incidents, and incidents that are not part of a tour.

69. (Previously presented) The system of claim 67 wherein the data entered by said security guard into said wireless handheld computing device is selected from a group of pre-inputted data sets.
70. (Previously presented) The system of claim 67 wherein said notification is selected from the group consisting of a text message to a mobile telephone, an instant message on a personal computer or wireless handheld computing device, a pop-up box on a personal computer or wireless handheld computing device, a signal to a pager, and an automated telephone call.
71. (Currently amended) A system for managing security personnel on a real property site, such as a building, an office complex comprising a number of buildings, and/or a property management company having multiple buildings and multiple sites, comprising:
- a) a database server for storing information regarding a plurality of security tours within the real property site, each tour including a plurality of posts to be visited on said tour and instructions describing tasks to be performed at each of said posts;
 - b) at least one wireless handheld computing device comprising an updateable display means for presenting instructions to a security guard from the system in real-time and input means for entering data into said wireless handheld computing device;
 - c) a networked server for allowing direct real-time wireless handheld computing device access to the system and the database server; and
 - d) an interface device for allowing at least one manager to input data into and receive data from the system in real-time;
- wherein instructions are wirelessly transmitted from said networked server to said wireless handheld computing device instructing said security guard to perform specific tasks on a security tour;
- wherein said instructions are displayed on said updateable display means of said wireless handheld computing device;

wherein said security guard enters data into said wireless handheld computing device using said input means;

wherein said entered data is wirelessly transmitted from said wireless handheld computing device to said networked server and thereafter stored in said database server;

wherein said database server is updated in real time of any changes or adaptations in said security tour based on new items or incidents reported by said security guard via said wireless handheld computing device or added by a property manager; and

wherein said changes or adaptations are wirelessly transmitted in real time from said networked server to said wireless handheld computing device thereby allowing said security guard to adapt or change the security tour accordingly.

72. (Previously presented) The system of claim 71,
wherein at least one notification is generated in real-time substantially containing the data comprising said new items or incidents; and
wherein said notification is communicated to the property manager.